

# The ZEST Application Form

for office use only

Please fill in the whole form and hand to reception with your first payment if appropriate.

Please print in block capitals using a pen.

CV  EV  LM

Surname: \_\_\_\_\_ First name(s): \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Telephone: \_\_\_\_\_ Mobile telephone: \_\_\_\_\_

Please complete email section as it is our main method of communication with you and will enable you to book online

email: \_\_\_\_\_ I have read and understood the Terms and Conditions of the Zest card membership as set out overleaf Signature: \_\_\_\_\_

## For those eligible for discounted price on the day

### LEVEL 2 EASY

### What we will need to see.....

- |   |   |
|---|---|
| <input type="checkbox"/> I am under 16  | <input type="checkbox"/> Birth certificate or passport (if required for verification) |
| <input type="checkbox"/> I am a full time student, 16 years+  | <input type="checkbox"/> Letter from educational establishment (on headed paper)      |
| <input type="checkbox"/> Job Seekers Contributory   | <input type="checkbox"/> Notification letter from Social Security Agency              |
| <input type="checkbox"/> Incapacity benefit / Invalid carer's allowance / Severe disabled allowance / Carer's allowance / Disability living allowance care component / Attendance allowance | <input type="checkbox"/> Notification letter from Department of Work & Pensions       |

### LEVEL 3 ACCESS

### What we will need to see..... (all letters must be current)

- |  |  |
|--|--|
| <input type="checkbox"/> Income Support  | <input type="checkbox"/> Letter from Department of Work & Pensions                         |
| <input type="checkbox"/> Housing Benefit   | <input type="checkbox"/> Notification letter from Mid Devon District Council               |
| <input type="checkbox"/> Council Tax Benefit (excludes single person discount)                   | <input type="checkbox"/> Notification letter from Mid Devon District Council               |
| <input type="checkbox"/> Pension Credit  | <input type="checkbox"/> Notification letter from the Pension, Disability & Carers Service |
| <input type="checkbox"/> Income based Job Seeker's Allowance                                     | <input type="checkbox"/> Letter from Department of Work & Pensions                         |
| <input type="checkbox"/> Working Tax Credit including Health Charges Exemption Certificate (HC1) | <input type="checkbox"/> Notification letter from HM Revenue & Customs & Exemption Card    |
| <input type="checkbox"/> Education Maintenance Allowance (EMA)                                   | <input type="checkbox"/> Letter from EMA (Government)                                      |
| <input type="checkbox"/> Employment Support Allowance  | <input type="checkbox"/> Letter from Department of Work and Pensions                       |

### VALIDATION

### How often we need to see proof.....

- |  |                                   |
|--|-----------------------------------|
| Level 2 students over 16 - every September 1st | Level 3 over 60's - every 2 years |
| Level 2 Jobseekers - every 6 months            |                                   |
| Level 2 carers/disabled - every 2 years        |                                   |
| Level 3 under 60's - every 6 months            |                                   |
- For office use only  
Validation confirmed by: (sign/date)

For those paying by direct debit please see over

## For those wishing to pay monthly or 12 months in advance

Please tick the ZEST card for you

	Monthly Direct Debit	Loyalty Contract DD *	Annual
LIFESTYLE PLUS level 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LIFESTYLE PLUS level 2/3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LIFESTYLE level 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
JUNIOR LIFESTYLE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GYM REGISTRATION	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If paying by direct debit please complete the direct debit mandate, attached. Proof of identity is required

For all Zest cards paid by direct debit there is an initial months' payment in cash/cheque/card to cover the first period plus an administration fee.

\* I understand that this 12 month loyalty contract could be subject to a credit check by Mid Devon District Council. (Please tick)

## For those wishing to enrol family members

Please tick appropriate box:

- For those wishing to obtain family discounts on monthly direct debits
- For those wishing to obtain discounts for dependants for level 2 & 3 pay and play  
*Proof of status for dependants:*  
 Children:  
 Child benefit letter from HM Revenue & Customs  
 Adults:  
 Evidence of appropriate benefit and proof of identity

### Discounts

- available off monthly direct debits only

3 cards 15% off  
 4 cards 20% off  
 5+ cards 25% off

Maximum 2 adults. Proof of identity will be required. Payment must be made through one bank account. Please specify card type required.

Adult Name:	Date of birth:	Lifestyle Plus	Level 2	Level 3	Lifestyle	Junior Lifestyle	Easy	Access
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child Name:	Date of birth:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child Name:	Date of birth:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child Name:	Date of birth:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Great savings for Zest families

Here are some examples of what you could save:  
 Don't forget that Junior Lifestyle includes swimming lesson fees!

### Three family members: 1 x Lifestyle Plus, 1 x Lifestyle, 1 Junior Lifestyle

Non discount cost £81.50 per month, family discount cost £69.28 per month - a saving of £146.64 per year!

### Four family members: 2 x Lifestyle Plus, 2 x Junior Lifestyle

Non discount cost £107.00 per month, family discount cost £85.60 per month - a saving of £256.80 a year!

### Five family members: 2 x Lifestyle Plus, 1 x Lifestyle, 2 x Junior Lifestyle

Non discount cost £135.00 per month, family discount cost £ per month - a saving of £377.16 per year!

# DIRECT DEBIT MANDATE

## Instructions to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen

Mid Devon District Council  
Phoenix House  
Phoenix Lane  
Tiverton  
Devon EX16 6PP

Originator's identity number

9	5	0	2	3	5
---	---	---	---	---	---

Reference Number

Name(s) of account holder(s)

Bank / Building Society account number

--	--	--	--	--	--	--	--

Branch Sort Code

--	--	--	--	--	--

Name and full postal address of your Bank or Building Society

To the Manager: Bank/Building Society

Address:

Postcode:

### Instructions to your Bank / Building Society

Please pay Mid Devon District Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Mid Devon District Council and if so will be passed electronically to my Bank / Building Society.

Signature(s)

Date

Banks or Building Societies may not accept Direct Debit instructions for some types of accounts. Please see below for the Direct Debit Guarantee



## The Direct Debit Guarantee

- This guarantee is offered by all Banks and Building Societies that take part in the scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment date changes Mid Devon District Council will notify you ten working days in advance of your account being credited or debited or as otherwise agreed.
- If an error is made by Mid Devon District Council your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit by writing to your Bank or Building Society. Please also send a copy of your letter to us.

**A copy of this guarantee is available on request**

Your Direct Debit amount will be:

Your first payment will be taken on:  
(or the next working day)

Your membership advisor today was:

Please keep this copy for your records

---

## Terms and Conditions of your Zest Card

- ZEST cards are non-transferable.
- ZEST cards must be shown and swiped at each visit or the standard rate may apply.
- Every attempt will be made to stick to the published programme, however facilities, classes, courses are subject to availability / session times and opening hours. We will give appropriate notice of any changes.
- The discovery of any false information leading to the issue of the ZEST card will result in it's cancellation.
- ZEST cards remain the property of Mid Devon District Council.
- Damaged, lost or stolen ZEST cards need to be reported to the leisure centre. A replacement fee of £2.00 will be charged.
- All direct debit ZEST members will be advised of any price changes 10 working days in advance.
- Mid Devon District Council reserves the right to amend, withdraw and/or update the terms and conditions of the ZEST card at their discretion.
- Members must abide by the terms and conditions governing entry and use at each leisure centre, displayed in the reception area.
- Mid Devon District Council reserves the right to refuse admission to any of it's facilities.
- Customers unable to attend pre-booked classes or activities must provide 24 hours notice of their intent to cancel as failure to attend without providing this notice will result in a 'No Show' fee of £8 for racket sports and £5 for classes, being incurred. 'No Show' fees for pre-booked classes or activities cancelled within 24 hours will be waived if re-sold. 'No Show' fees must be paid in full before further bookings can be made.